Rachel Shellborn

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Education

Diploma of Technology with Distinction, Computer Systems Technology

Web & Mobile Development Specialization

British Columbia Institute of Technology

2015 - 2017

Skills

- UI/UX Design
- Project management
- Copywriting
- Web accessibility (WCAG)
- Front-end web development
- Mobile app development
- Coaching
- System architecture
- QA testing & test management
- Agile & Scrum

Programming Languages

- HTML & CSS
- Javascript
- React Native with Expo
- ASP.NET
- React.js

Tools

- Figma
- Basecamp
- GitHub

Summary

Results-driven **Software Development Leader** with **over 8 years of experience** in web and mobile development, UI/UX design, and project management. Proven ability to **lead teams, drive process improvements, and deliver high-quality applications** while ensuring **accessibility compliance (WCAG 2.0 AA)** and seamless user experiences. Strong background in **HTML, CSS, JavaScript, React Native, and API integrations**, with hands-on experience in **release management, and cross-functional collaboration**. Passionate about **design, creating efficient workflows, fostering team growth, and aligning technology with business goals**.

Experience

Director of Product Development   Payment Source • May 2024 - Present

I manage product development, process improvements, and cross-department collaboration while leading company-wide initiatives in documentation, branding, and application updates.

- Manage a team of 4 developers and 1 QA tester, overseeing development across 25 apps involving design, testing, deployments, release notes, and documentation updates.
- Responsible for all web and mobile UI/UX designs and ensuring compliance with web accessibility standards.
- Work closely with executive leadership, product managers, marketing, customer service, and operations managers to align development with business goals.
- Implemented remote work processes across all departments, leveraging Basecamp for project management.

Software Development Manager   Payment Source • Feb 2022 - May 2024

Led a team of developers and a QA tester, managed end-to-end development projects, and implemented processes to improve collaboration, onboarding, and web accessibility. Developed web and mobile applications.

- Managed a team of 4 developers, 1 QA tester, and a total of 5 co-op students
- Handled over 110 version releases across 25 applications, including design, code reviews, testing, deployments, release notes, and documentation updates.
- Managed full-cycle project execution across multiple applications, including design, scoping, test planning, release strategies, development coordination, and stakeholder communication.
- Planned and hosted multiple in-person workshops to foster collaboration and knowledge sharing.

Lead UI/UX Developer   Payment Source • July 2020 - Feb 2022

Led UI/UX design, and played a key role in web and mobile development, code reviews, and project management. Implemented multiple process improvements, managed codebases, and ensured accessibility compliance across multiple applications.

- Designed, developed, and tested across front-end, backend, server, and mobile applications, while performing code reviews for 10+ web and mobile projects.
- Migrated codebases from SVN to GitHub, implemented a GitHub workflow, and created a code review process.
- Led documentation efforts for processes and applications across the development team.

Web & Mobile Developer   Payment Source • June 2017 - July 2020

Designed and developed web and mobile apps while collaborating with a small development team. Focused on front-end web development and I was the dedicated mobile app developer.

- Built front-end interfaces for various web applications, including PaySimply.ca and Topmeup.ca
- Designed and developed four mobile applications using React Native and Expo from scratch alongside a backend developer.
- Designed, developed, and tested across front-end web, backend web, server, and mobile applications.

Two Junior Software Developer roles are listed on LinkedIn.